Burgess Hill
BUSINESS PARKS ASSOCIATION

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Weekly Newsletter - Every Friday Morning

Opening Remarks

BHBiz26

This week we focus on our ten Highly Commended finalists. This year saw an extraordinary number of great entries for every category. Ultimately the judges felt compelled to acknowledge these other superlative businesses.

Business Advice

Leadership and small business. Advice regarding wills. A warning about complacency setting in when emails come thick and fast in the run up before Christmas...straight after October, which is, as everyone knows, cybersecurity awareness month, so quickly forgotten next month by too many.

Woodlands Meed Supported Internship Programme won our Future Talent & Skills Champion at BHBiz26 and this week we highlight how you too can become part of this growing and highly effective programme that is getting young people with disabilities into gainful employment.

Member News

How drones are used in highly regulated environments.

Charity News

An appeal for hands to help with discarded Christmas trees later in the season.

Events

This month we have a site tour at HPC, one of Burgess Hill's longest established engineering firms. More dates through to 2027 on our events calendar early next week. **Book Events.**

We welcome another new member this week. Become part of the most purpose driven business group in Sussex: **Join Here**

BHBiz26 - Photo Gallery Available

We encourage you to scrawl through and choose the ones you would like to use. Let's see social media pop with them!

All images courtesy of [Gibson Blanc Photography]

BHBiz Burgess Hill Business Parks Association Business Awards 2026

SPONSORED BY Sherrards Employment Law Solicitors

Headline sponsors for 2026

View nearly 1000 great images and download any you want to use:

[BHBPA:Biennial Awards BHBiz26]

Highly Commended
BHBiz26

Bright Star

Sponsored by Travail Employment Group

This award recognises an exceptional member of staff who has demonstrated outstanding commitment to learning, rapid professional growth and a willingness to embrace new challenges. Their enthusiasm, versatility and support for colleagues have made a meaningful impact across the organisation. They are a valued and accomplished member of the team, with a promising future ahead.

Chantelle Barrow is yet another very successful alumnus of the Rewards Training - Apprenticeship Scheme. Like many previous apprentices at the company, her role has been an important stepping stone in her career.

Chantelle Barrow

Green Champion

Sponsored by Auditel

This company deserves recognition for its impressive approach to improving sustainability in a challenging, carbon-intensive sector.

Its introduction of staff training and energy-efficiency measures demonstrates practical commitment, reinforced by accreditations and detailed supporting evidence. A strong example of balancing environmental responsibility with commercial viability and reliable service.

Courier Express

Courier Express operates a fleet of 50 forty tonne articulated lorries out of its Burgess Hill depot. These are all fuelled at this depot with bio-fuel - recycled from used cooking oil.

Shooting Star

Sponsored by UK Growth Coach

This award recognises an organisation that has demonstrated exceptional growth while staying firmly focused on creating positive social and environmental impact.

Through an innovative approach to sustainability and education, it has expanded its reach significantly, inspiring thousands of young people and creating opportunities for the next generation to develop practical solutions to real-world challenges.

Social Innovation 4 All CIC

Kat Crisp, founder of Social Innovation 4 All CIC and a founder of the Young Green Briton Challenge

Winning Workplace

Sponsored by [Thomas Mansfield Employment Law]

This company were the first in their industry locally, to move to an Employee-Owned Business model.

The inclusive Teamwork culture this has created is very evident and the Management are clearly approachable and look for feedback on their own performance.

Bennett Oakley Solicitors

Some of the team from Bennett Oakley Solicitors

Future Talent & Skills Champion

Sponsored by [Burgess Hill Girls]

This award recognises an organisation that is making a real difference by inspiring young people through STEM, building confidence and developing practical skills for the future. Its commitment to encouraging new talent and opening doors to careers in engineering is helping to broaden horizons and shape the next generation of innovators.

BSE|3D

The BSE|3D team during the glorious garden reception of drinks and canapes.

Ethical Business Star

Sponsored by Galloways Accounting

This business is accredited with Environmental, Sustainability and Governance certifications through their own operations but also all the Partners and Clients they deal with.

Strategic Management Partners

Clive Bonny of Strategic Management Partners, with Richard Cox

Charity & Community Champion

Sponsored by LB Enclosures

This award recognises someone who consistently gives their time, expertise and support to causes and community events that matter to them.

Their genuine commitment to supporting local initiatives and giving back has become an important part of both their personal values and the reputation they have built within the community.

Mike Oliver

Mike Oliver Associates

Mike Oliver has done tremendous work in the community for many years.

Micro Business Star

Sponsored by Mid Sussex District Council

This business has been highly commended as it has an ongoing and bright future, based on providing clients with a professional and excellent customer focussed service.

Their small team achieves far more that should be possible!

Rose Media Group

Aneela Rose, with our acknowledgement of a great Mid Sussex micro Business - Rose Media Team

Team of Stars

Sponsored by [Burgess Hill Town Football Club]

This award recognises a team that consistently delivers exceptional service through collaboration, innovation and a genuine commitment to putting its customers first.

Despite working across different locations and handling complex challenges, the team's communication, expertise and can-do attitude ensure they consistently go above and beyond to deliver outstanding results.

EBISS

Art, Event & Freight Operations Dept

Best Business

Sponsored by [Mayo Wynne Baxter]

This business has demonstrated sustained growth based on its real commitment to its people, community and the environment.

BSE|3D

The BSE|3D team, with their two Highly Commended accolades of the evening.

Our Headline sponsors for 2026

BHBiz Burgess Hill Business Parks Association Business Awards 2026 — SPONSORED BY Sherrards Employment Law Solicitors

Many thanks to our HEADLINE SPONSORS
[Sherrards Employment Law]

Supported Internships Programme 2027

Information Sessions are now open for the Woodlands Meed Supported Internship Programme starting in September 2027

The programme is for young people aged 16-24 with an EHCP who want to gain work experience, develop independence and work towards future employment.
Families can find out more and book onto an online information session here :

- [Woodlands Meed - Supported Internships]
- [Supported Internship Information Session Tickets, Multiple dates | Eventbrite]

woodlands meed

www.woodlandsmeed.co.uk
careers@woodlandsmeed.co.uk
[Woodlands Meed Job Club]
To speak with a member of the team please ring
(01444) 244133 ext:3028

New Members this week

- **McBain Business Services**

McBain Business Services

Outsourced financial control

McBain Business Services started in 2009 and offers outsourced financial control for businesses, and is a partnership consisting of Ian and Naomi McBain, based in Hurstpierpoint.

Ian McBain

Bookkeeping, VAT, Payroll; all are necessary but can be a burden – leave them to us as we find joy in the rhythms and beauty in the numbers.

But what excites us more, and makes a difference to our clients, is using and making sense of all that data; in providing Management Accounts, cash flow, margin analysis, company reviews and so help small-medium sized businesses improve their performance.

Ian McBain has a career spanning more than 30 years in accounts, both in practice and in commerce and in reality, operates the business whilst Naomi has given more time to developing the charity “Hope”.

Both Ian and Naomi are committed to using their skills to help in the charitable sector and give substantial amount of time in supporting and operating charities and community groups. In recent years, significant investment of time and effort has been given to the local school where Ian has been a Governor for 16 years, whilst Naomi has established Hope (Hope Building Confidence Ltd) a charity that works to support and encourage families through all stages of life across Mid-Sussex.
(More info: **www.buildinghope.org.uk**)

We are very much looking forward to meeting with businesses across the wider Burgess Hill area, and would welcome the chance to have a coffee and a chat, without any commitment or expectation, it’s good to talk. And remember, even if you think everything is running smoothly, a fresh pair of eyes can give a new insight and be so enlightening.

Look forward to meeting you all soon.

Ian McBain Partner
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www.mcbain.org.uk
63 Cuckfield Road, Hurstpierpoint, BN6 9RR

Small Business. Big Ambition. Real Impact.

Leadership – What Have We Learned in 13 Years?
Small Business. Big Ambition. Real Impact.

We were delighted to receive the **Best Micro Business Award 2026** from the Burgess Hill Business Parks Association, sponsored by Mid Sussex District Council.

The judges described Deep Insight Limited as "a consultancy with an exciting future based on exceptional delivery and trusted partnerships which enable it to punch well above its weight and offer exceptional client service."

As we celebrate this recognition, it has also made us reflect on what we have learned about leadership since establishing Deep Insight in 2013.

One thing is certain: **leadership is not always easy, and none of us ever stops learning.**

Over the years, working with leaders across different organisations, sectors and countries, we have discovered that the challenges are often remarkably similar, regardless of the size of the organisation.

Kul Verma, CEO, Deep insight
Winner of BHBiz26 - Micro Business Star

How do we have difficult conversations without damaging relationships? How do we influence people who see things differently?

How do we find time to lead rather than constantly respond to problems? And how do we create an environment where people feel valued, take responsibility and perform at their best?

We have learned that good leadership is less about having all the answers and more about asking better questions, listening, building trust and having the courage to act.

We have also learned that leadership development doesn't need to be complicated. Sometimes a simple conversation, a different perspective or a practical tool can change how we approach a difficult situation. And that applies just as much to someone running a business with five employees as it does to someone leading a large organisation.

As a local business ourselves, we would love to share some of what we have learned with other businesses in our community.

We are hosting a **Leadership Taster Day on Thursday 26 November 2026 at The King's Centre, Burgess Hill.**

This will be an informal, engaging opportunity to reflect on everyday challenges, exchange experiences and discover practical approaches to:

- Having challenging conversations with confidence.
- Influencing others and strengthening working relationships.
- Managing time, priorities and delegation more effectively.
- Developing motivated, productive and accountable teams.
- Understanding your own leadership strengths and development needs.

For those interested in developing further, we can also explore CMI leadership and management qualifications, personalised one-to-one coaching and practical team development support.

There is no one-size-fits-all approach. Our starting point is always understanding what matters to you and your business.

Join us for the Deep Insight Leadership Taster Day

- **Date:** Thursday 26 November 2026
- **Venue:** The King's Centre, Burgess Hill
- **Contact:** Dr Kul Verma, Founder and CEO, Deep Insight Limited
- **Email:** kul@deep-insight.co.uk
- **Telephone:** 07415 035213

Interested in joining us? Get in touch to register your interest and find out more.
Small Business. Big Ambition. Better Leadership.

Kul Verma, CEO, Deep insight
07415 035213
www.deep-insight.co.uk
kul@deep-insight.co.uk

A Voice & Presence Coaching

How you sound in the room. How you carry yourself. How you land.
These are the difference between being heard and being tuned out — and they are all learnable.

We are hosting a taster morning at King's Church on Tuesday 3rd November, from 8:00am to 11:00am — A Voice & Presence Coaching workshop for BHBPA members, delivered by founder & Director, Luke Gasper.

He will bring you a shortened version of the corporate workshop we run for leadership teams — What you will take away:

- A short vocal warm-up routine you can use before any high-stakes meeting or call
- The three registers most business communicators need — and knowing which one the room in front of you wants
- Practical work on breath, pace and pause — the small technical shifts that make the biggest difference to how you land
- One specific thing to notice about your own voice that you'd not spotted before

As great business relationships are built over conversations, there will also be plenty of time to meet, chat and network, alongside refreshments to keep you fuelled for the morning.

How the morning runs:

- 8:00am — Arrival, refreshments and networking
- 9:00am — Voice & Presence workshop
  10:30am — More networking and conversation
- 11:00am — Close

This is for business owners, leaders, sales professionals, or anyone who wants to feel more grounded when they open their mouth in a room. Come and try it.

The essentials:

- Tuesday 3rd November
- 8:00am to 11:00am
- The King's Church, Burgess Hill

Please email admin@voiceandpresencecoaching.com to confirm your space.

Luke Gasper

Voice & Presence Coaching
Part of The Grayling Group Ltd
luke@voiceandpresencecoaching.com
www.voiceandpresencecoaching.com
07542 125498

Wills Advice

Protect your wishes. Join our free Wills & LPAs talk

Putting off the paperwork is easy, right up until it isn't the right time anymore. A bit of clear, friendly advice at the right moment can make all the difference.

On Tuesday 13th October at 3pm, we're welcoming Lauren Puttock-Brown and Tracy Rowden, specialist later life lawyers from Mayo Wynne Baxter, for the next session in our Keymer Conversations series: Wills & LPAs.

They'll talk through why Wills and Lasting Powers of Attorney matter, how each one protects your wishes, and how to think about later life planning without the legal jargon.

It's an informal session with plenty of time for questions and honest conversation about your own circumstances.

"Wills and Lasting Powers of Attorney can feel like one of those jobs people keep putting off, but good advice early on gives families real peace of mind," says Christine Bunce, Home Manager at Keymer Hall. "That's why we bring experts like Lauren and Tracy into Keymer Conversations."

The details:

- **Date:** Tuesday 13th October 2026
- **Time:** 3:00pm
- **Venue:** Keymer Hall, 11 Kings Way, Burgess Hill, West Sussex, RH15 0TH
- **Cost:** Free

Come along, whether you're a resident, a family member, or simply local and curious. All welcome.

Learn More about the Wills Advice event

KEYMER HALL
BY BOUTIQUE CARE HOMES

01444 225 972
admissions.keymerhall@boutiquecarehomes.co.uk
11 Kings Way, Burgess Hill, West Sussex, RH15 0TH

Christmas Tree Collection

Could you help with our annual Christmas Tree Collection this January, raising vital funds for St Peter & St James Hospice in partnership with JustHelping.

You'll be given a set route, collecting around 40 trees from outside local households. Once your van is full, you will drive back to the hospice, where they are unloaded. With the help of another local company, all the trees are chipped, mulched down and reused in the local area.

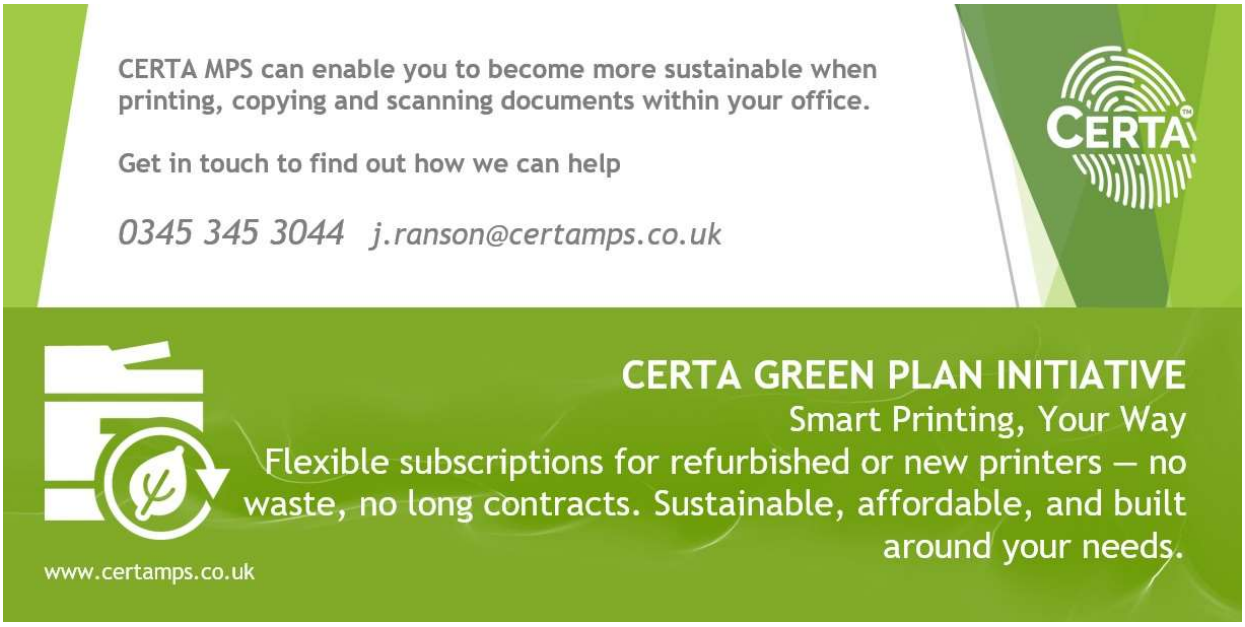
You will need access to your own van, and we recommend bringing a friend or family member to assist you. It's a fun and rewarding day out, where you'll meet new people, enjoy being part of a team, and know every tree you collect is helping to provide vital local hospice care.

Date: Friday 8th and Saturday 9th January

We collect trees in our community of Burgess Hill, Haywards Heath, Lewes, Uckfield and everywhere in between!

Please contact Wendy at **fundraising@stpjhopsice.org** for more information

Wendy Agate
Community Fundraising Manager
01444 470 713
www.stpjhospice.org

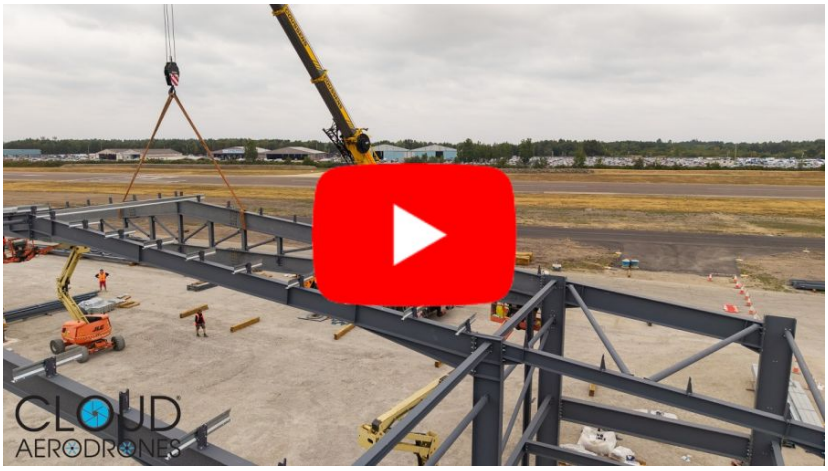


Drones in highly regulated environments

Cloud AeroDrones Films Hangar Build at Blackbushe Airport
BHBPA member Cloud AeroDrones was commissioned by Gatwick Construction Ltd to capture aerial footage of the steel framework installation for a new hangar development at Blackbushe Airport.

Filming on a live airfield in the lead-up to the Farnborough International Airshow called for planning and coordination well beyond a normal site visit. Operating under PDRA01, Jamie secured authorisation and clearance from Hampshire Police, full permission from the airport, and maintained two-way contact with air traffic control throughout.

The client received a 54-second finished progress film and 82 high-resolution stills, delivered within 24 hours via Cloud AeroDrones' secure client portal. It is just one milestone in an ongoing nine-month programme of weekly progress filming.



Gatwick Construction's Managing Director, Tim Toon, said: “The footage and imagery produced were of an outstanding standard... I would have no hesitation in recommending Jamie and Cloud AeroDrones to any organisation requiring drone services in complex or highly regulated environments.”

Read the full case study:
https://cloudaerodrones.co.uk/case-study/construction-monitoring-blackbushe-airport-hangar/

Run by Jamie Shaw and based in Turners Hill, Cloud AeroDrones is a CAA PDRA01 authorised, fully insured drone services company providing construction monitoring, roof and building inspections, aerial photography and video across Sussex, Surrey, Kent and Hampshire.

CLOUD AERODRONES

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Cyber Awareness Month

October is Cyber Awareness Month: Stay Sharp for the remainder of 2026
October is Cyber Security Awareness Month, and it lands at exactly the right time. And in November we see the most security breaches. Awareness month ends, attention drops, and the criminals get busy.

Black Friday and the run up to Christmas fill every inbox with offers, invoices and delivery updates. Last year, Black Friday themed phishing jumped by 620% in the weeks before the sale.

What to look out for

- Fake delivery notices asking for a fee or your details
- Suppliers emailing "new" bank details
- Emails saying your Microsoft 365 password has expired
- Urgent payment or gift card requests from "the boss"
- Deals that look too good, and QR codes you cannot read first

How attackers put you under pressure
Almost every scam depends on making you act before you think. Expect urgency ("your account will be suspended today"), authority ("this is your bank's fraud team"), fear and secrecy.

Our rule is simple. A genuine organisation will not mind you taking ten minutes to check. If a message punishes you for pausing, treat that as the warning sign.

Check the link, or better, skip it
Hover over a link to see the real address before you click. Better still, close the email and log into the platform directly from your own bookmark or app. If the problem is real, it will be waiting for you.

Zero trust in plain English
Zero trust means never trust, always verify. Nothing gets access just because it is inside your network or already logged in.

In practice, turn on multi factor authentication, give people only the access their job needs, and confirm any change of bank details by phone on a number you already hold.

Three things to do before November

- Turn on multi factor authentication for email and banking
- Update laptops, phones and routers before the Christmas break
- Tell your team who to call if they click something suspicious

Nebulogiq is a security first IT and cyber security provider in Haywards Heath. If anything here has raised a question, get in touch at nebulogiq.com.

01444 500367
info@nebulogiq.com
nebulogiq.com
Delta House, 16 Bridge Road, Haywards Heath, RH16 1UA

October Networking at HPC

Inside HPC: the operational hub of its Burgess Hill facility.
Mark Jackson will explain its transition to a 21st century business model.

About HPC
Trusted to deliver excellence, and always looking to extend this reputation, HPC combines a fifty-year heritage with a belief in the future of British manufacturing.

Courtesy of our hosts
Light refreshments and bites will be available to our guests

Parking
Additional parking space will be made available in the rear operations yard. Accessed from Consort Way.

Book the HPC event

Burgess Hill BUSINESS PARKS ASSOCIATION

For all enquiries:
richard.cox@bhbpa.co.uk
07393 728688

HPC Compressed Air Systems

All Upcoming BHBPA Events

28th October
5.30pm - 7.30pm

HPC - Evening tour of one of Burgess Hill largest businesses
HPC Premises, Victoria Way

Please book our events on our website
Whether it's an online event, or a site tour at one of our members, or a networking event at a venue. We need to know how many are attending. Spaces can sometimes be limited and we are finding increased demand. So book early!

Book all Events - CLICK HERE

Closing Remarks

We are keen to hear your stories, awards won, apprenticeships completed, sustainability improvements, your involvement with local schools and all and everything going on in various business parks in and around the town.

Let's celebrate your successes and achievements!

Deadline for copy each week is Thursday noon.
Contact me directly - **richard.cox@bhbpa.co.uk**

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