

# Burgess Hill

## BUSINESS PARKS ASSOCIATION

Staff shortages and the recruitment crisis have continued to rumble on this week, with many businesses opting to raise wages and cut profits to keep up with demand.

If you're struggling to find fresh faces to join your team, read on to find some local support. Don't forget you can also email us and we can promote your new positions in our weekly newsletter.

In other news, we've had more reports of issues with roadside parking and traffic in the Victoria Industrial Estate, and a particularly dangerous incident where paramedics had to be called. We live in hope that something official will be done in the near future but you can contact the Council in the meantime to make your feelings known, should you wish.



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## EU trade webinar from HMRC

If you move goods between the UK and countries in the EU, you'll need to follow new customs and tax rules. Fortunately, HMRC can help you make sense of the changes with their handy webinars. The webinars explain existing GOV.UK guidance and give you and/or your clients the opportunity to ask general questions. You'll also be able to see responses to other peoples' questions and the guidance we signpost to for extra help and support. Here is a list of all upcoming webinars for you to register now:

- Importing – steps you need to take before making your supplementary declaration  
Please register
- Customs Import Declarations: an overview.- please register
- Exporting: what you need to do to keep your goods moving - Please register
- Trader responsibilities when using an intermediary - Please register

Importing – steps you need to take before making your supplementary declaration

Customs Import Declarations: an overview

Exporting: what you need to do to keep your goods moving

Trader responsibilities when using an intermediary

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## Need help with recruitment?

As has been reported both nationally and locally, recent weeks have put businesses under immense pressure when it comes to recruitment. If you're looking for temporary workers, Reed Recruitment in Crawley can help with their 13+ years of experience placing candidates with clients across the South of England.

If you have a recruitment need, you can contact Claire Jones at Reed Specialist Recruitment on 01293 547455.

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## Make a great first impression with Receptionist Skills training

On Tuesday 21 September Rewards will be delivering Receptionist Skills Training from 10:00 to 13:15. Priced at £129 + VAT, the course will cover communication techniques and customer care skills to ensure receptionists create a positive first impression. It will also look at telephone etiquette, the skills needed to handle people in a friendly yet efficient way, along with how to deal with difficult situations.



[Find out more here](#)

£12.50 PER MONTH / PER PHONE

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AND MOBILE PER MONTH / PER PHONE



## Volunteer for a day to help the local Hospice

St Peter and St James Hospice would like to invite corporate teams to come and spend a day volunteering at their new Distribution centre in Hurstpierpoint. It's a good fun day, away from the office and you never know what clothes or bric a brac you may find!

You'll also find what happens to all the goods that are donated, even the ones that don't end up in one of their shops or on eBay.

For more information please contact Wendy at [wagate@stpjhospice.org](mailto:wagate@stpjhospice.org) or 07851245928

## New Member Spotlight: Burgess Hill Community Radio

Burgess Hill Radio 103.8FM is a Community Radio Station for the Mid Sussex area. It's a radio station run by members of the community, for the community and does not have shareholders. All their presenters are volunteers, giving their time free for the benefit of the community. They play music from the last six decades, cover local news and events and have interviews with community groups and leaders, councillors and local people. They also offer people aged 18 and over who may be thinking of a career in radio the chance to learn some skills and techniques in radio presentation and production.

Broadcasting on 103.8FM and available online at [burgesshillradio.co.uk](http://burgesshillradio.co.uk). Call the studio on 01444 246253 or email [studio@burgesshillradio.co.uk](mailto:studio@burgesshillradio.co.uk). For sales call 01444 708291 or email [sales@burgesshillradio.co.uk](mailto:sales@burgesshillradio.co.uk)





**HELPING YOU IMPROVE  
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**FIND OUT MORE**

## Closing Remarks

Incredibly, we are already halfway through September – the year has really flown. We hope business isn't too stressful during this uncertain and unusual time, and please get in touch if the Association can help.

Otherwise, please keep your stories coming to: [newsletter@bhbpa.co.uk](mailto:newsletter@bhbpa.co.uk)

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